

“It’s an invaluable service and I wouldn’t have known what to do without the advice and guidance - just knowing somebody was there was so helpful.”

At RASASC we recognise that not everyone wants the same level of contact and support. During your appointments we will discuss what suits your particular needs - it’s called an empowerment model.

Independent Sexual Violence Advisors (ISVAs) can support you via email, on the telephone, online or in face-to-face sessions. You can contact your ISVA on their work mobile number, email or via the office on 0330 363 0063 - they will respond to you as promptly as possible.

Support and appointments are usually within office hours Mon-Fri, however we aim to be as flexible as possible, with evening and weekend appointments available on request.



“I am so glad I reached out for support.”

To make a referral, or for advice and information, you can visit us online, email, or call on
0330 363 0063

www.rapecentre.org.uk
support@rapecentre.org.uk

- @RapeSupport
- @RapeSupport
- @rasasc_cm

Complaints:
If you are unhappy with any part of the service, please try to address this with the worker first. If this is not possible, you can speak to the Operations Director or write to us at RASASC, PO Box 35, Warrington, WA1 1DW.



Charity Registered in England and Wales Charity Reg No: 1049826



You are not alone. We're here to help.

Independent Sexual Violence Advisor Service

We are a registered charity that is commissioned to provide a team of specially trained and accredited Independent Sexual Violence Advisors (ISVAs).



for adults, children and young people in Cheshire and Merseyside

Serving Cheshire and Merseyside.

We have different centres across Cheshire and Merseyside.

If you are thinking of reporting what happened to you to the police, or would like some advice around reporting, then please contact us.

ISVAs provide impartial advice and support, and can help you explore your options.

- ISVAs are independent from all other agencies/professionals. They provide support and advocacy to anyone who has experienced sexual violence - regardless of when the incident occurred and if a report was made to the police.
- If you have made a report to the police, ISVAs can provide crucial practical and emotional support throughout the criminal justice process. From report to court, our ISVAs are on hand to support you at each step.
- Our ISVAs understand that everyone's support needs are different - at your first appointment, your ISVA will conduct an assessment in order to develop a tailored and individual care plan which will be regularly reviewed throughout your support period.

"I feel far better equipped to deal with everyday life and my self-belief has improved massively."



How can ISVAs support you?

Exploring your options around reporting

This includes how to make a report, what will happen once you make a report, an outline of the criminal justice process, timeframes and the support available to you.

Helping you through the process

Liaising with the police, courts, Crown Prosecution Service (CPS) and other public agencies to help keep you informed with the developments in your case.

Assisting with court arrangements

If your case progresses to trial, ISVAs can support you by making specific arrangements for the day of trial including a court familiarisation visit, special measures and witness service support. ISVAs may also be able to attend on the day of trial to provide support.

Advocating on your behalf

We will co-ordinate with external agencies, ensuring you are aware of your rights and choices.

We are here to help

- Sexual health, information and advice
- Arranging pre-trial and post-trial therapy at one of our centres
- General advice and onward referrals to other support agencies
- Information on criminal injuries compensation, the right to review police/CPS decisions and complaint procedures
- We will work with external organisations ensuring you are aware of your rights and choices